

Dear Valued Customer,

We have some exciting news to share with you! United-Johnson Brothers of Alabama is pleased to offer additional resources in online ordering for our retailers. We fully expect that this change will have a positive impact. We've decided to partner with the industry leader in Online Beverage ordering, Provi.

Provi is a great tool for you to simplify your beverage ordering, access every product available in your market from any distributor, help stay connected with your sales reps, and manage and track all your beverage orders in one place.

Please note, the way in which you order is the only thing that is changing. Your Sales Rep is still your direct point of contact for any need that you have. Your delivery day and cut off times have not changed. Your payment system will also not be changing. If you pay by check upon delivery, you will continue that process. If you use Fintech for automated, electronic invoicing, that process will stay in place.

As you begin utilizing this online marketplace, please do not hesitate to reach out to your Sales Rep with any questions or issues you might have. Thank you again for joining us on this new ordering platform!

Cheers,



Your online marketplace for beverage alcohol  
**[app.provi.com/united-johnson-brothers-al](https://app.provi.com/united-johnson-brothers-al)**

## Frequently Asked Buyer Questions

- **How do I access my account?** You can sign up through our QR code listed below. If your distributor rep has already signed you up, you should have received an email link from Provi prompting you to reset your password. Check your junk folder if you have not received it yet. If you are still unable to find it, you can go to the Provi website here and request a password reset on login: <https://bit.ly/3VD3C1k>
- **What is the set-up process for a new customer?** Customer accounts are **free** to create. All customers will need is their distributor's account number and the name of their Rep - Provi does the rest. Customers can also sign up from a Provi Storefront.
- **Which products can I order on Provi?** Provi's searchable catalog currently includes most distributors in each state. If for some reason a product isn't listed, let our team know at [support@provi.com](mailto:support@provi.com) and we will work on adding it for you.
- **Why should I choose Provi?** Simply put: It makes your job easier! Provi is the largest digital marketplace in the bev-alc industry, providing you with access to more than 750,000 products from nearly 1,400 distributors. Not only that, but it helps you strengthen your inventory organization, enhance communication with your reps and allows you to save time on your beverage ordering processes.

Scan the QR code below to get started!



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